

ELEVATOR REMOTE MAINTENANCE SERVICE

Stay connected - anywhere, anytime

Cutting-edge Remote Service

M's BRIDGE Mobile

Spanning time and space for optimal elevator operation

Quick View

Instantly grasp the status of any elevator displayed on a map with color-coded pins indicating "Normal Operation," "Troubleshooting," etc.



Real-Time Alerts

Be informed about faults via push notifications*1.

Confirm the dispatch/arrival of service personnel, completion of response measures, and fault details.

*1 Ability to receive response updates depends on network conditions and communication limitations.

*2 Need to setup app.



What's M's BRIDGE Mobile



With M's BRIDGE Mobile, you can check elevator status and fault response anytime, anywhere on your mobile phone or other device.



iPhone

iPhone is a registered trademark of Apple in the United States and other countries.



Android

Android is a registered trademark of Google in the United States and other countries.

*M's BRIDGE Mobile is an exclusive service for customers with an M's BRIDGE contract.

*Some functions may be unavailable depending on the elevator model. Please contact your service company for details.





Health Check

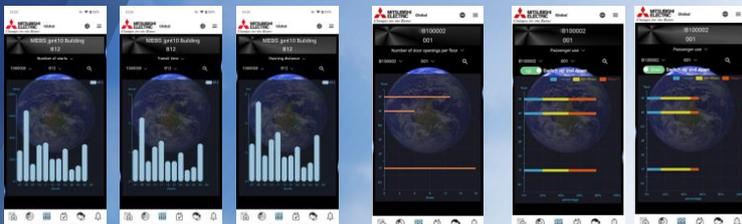
Directly access any elevator to grasp its current status. A check mark is displayed for normal operation or an exclamation mark for a fault, then the specific location is shown in red.

*Ability to receive response updates depends on network conditions and communication limitations.



Performance

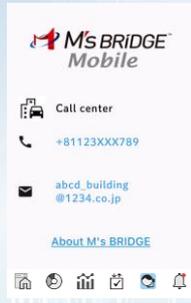
View percentages for the past month, 3 months, or year by target item. Users with service contracts for multiple elevators can view data for all properties, per property, or per elevator.



Number of Starts (past 12 months) Travel Time (past 12 months) Travel Distance (past 12 months) Number of Destination Calls to each Floor (Car Calls - Past month) Waiting Time for Boarding Calls on Each Floor (Hall Calls - Ascending/Descending)

Stats

Display elevator usage status as graphs with various data including the number of starts, travel time, and travel distance for the past year.



Connect Now

View service company's contact details. Simply tap the phone number or email address to instantly get in touch via your smartphone.

*Please note that there are some models that are not compatible. *The content displayed may be delayed depending on the engineer's registration timing.

MITSUBISHI ELECTRIC BUILDING SOLUTIONS CORPORATION

HEAD OFFICE : TOKYO BLDG., 2-7-3, MARUNOUCHI, CHIYODA-KU, TOKYO 100-8310, JAPAN

<https://www.MEBS.com/>

Please contact us first...

We will check the availability of compatible models at your elevator. A representative will contact you shortly.

- ✓ Confirm the information of the elevator you want to display together with the information of the administrator you want to display it and sign the agreement.

Start service To download — Read the QR code at the top

QR code is a registered trademark of DENSO WAVE INCORPORATED in Japan and other countries.